Annex B: BCA Advisory – How to Use Escalators Safely

Escalators provide a convenient way to move between levels. To help everyone stay safe, BCA urges members of the public to put safety first and observe the following practices:

- **Hold on to the handrail** and stand within the yellow demarcation lines on the escalator steps.
- **Use the lift** when carrying heavy or bulky items, travelling with a pram, trolley or luggage, or if you have limited mobility, are feeling unwell or intoxicated.
- **Stay alert and avoid distractions**, such as using mobile phones while riding on escalators.
- **Keep clear of the sides of the escalator.** Avoid leaning against the sides or allowing clothing and soft footwear to come in contact with gaps between the escalator steps and sides.
- **Supervise young children closely.** Adults should ensure that children do not run, play, or lean over the handrail.
- **Step off promptly at the landing** and move away from the escalator exit to avoid obstructing other users.
- **In an emergency, alert others and seek assistance.** If someone falls or becomes trapped, activate the emergency stop button and contact the facility staff immediately.
- **Report escalator faults or safety concerns** to the escalator owner or managing agent.